

Acorn Guest House Terms and Conditions

The T&Cs below apply to all bookings whether made online through our website or made by email, telephone or in person.

A non-refundable deposit of 25% of the booking value will be taken at point of booking and required to secure your booking. The remainder of the booking value can be paid directly to the B&B via BACS in advance of your stay or by debit or credit card at the end of their stay.

We reserve the right to charge the lead guest for any damages caused through the course of a booking by any member of the booking party. This includes breakages, spillages, damages to furniture or fixtures and fittings. Any accidental damages should be reported as soon as possible in order to minimise damage and associated costs. Lost keys, will incur a replacement charge.

We understand with the latest pandemic your plans may change at the last minute so we have reflected this in our terms and conditions, If a booking is cancelled or modified up to 5 days before date of arrival, no fee will be charged. If cancelled or modified later or in the case of a no show, the total price of the reservation will be charged.

In case of a customer testing positive for Covid or showing symptoms of Covid19 during their stay the customer will be asked to return home. If a customer is severely unwell and needs to remain in the premises to self-isolate the customer will be liable to pay for the full cost of the stay at our B&B

We recommend you take out travel insurance to cover this probability.