

## ***Acorn Guest House Covid Policy***

We will be re-opening following the Coronavirus Pandemic to accommodate bookings made before our enforced closure. New bookings are now being taken. We understand that there is still uncertainty for every individual person so if you would like to make a booking, we have amended our cancellation period so you are able to cancel free of charge up to five day before your booking.

We pride ourselves at Acorn Guest House on our comprehensive cleaning regime and our reviews demonstrate this. However, we will be implementing the recommendations from the government to ensure our guests are safe. We will ensure all of our guests visiting us in 2020/21 and beyond will have access to our comprehensive risk assessments and have all the information they need to understand our new procedures whilst ensuring that a fantastic time is had by everyone staying in our home and visiting our spectacular city and local areas.

We do hope to see you soon.

All the best to you and your family.

Liz and Grant